# Promoting Pathology via Social Media: Introduction & Best Practices

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Nothing to disclose



### Outline

- Introduction to Social Media
  - What is it
  - Why do I care
  - How do I get started
- Best Practices
  - Avoiding pitfalls
  - Privacy
- Advanced SoMe
  - Tweet Chats
  - Academic Promotion
  - Analytics

Please feel free to put comments in the chat

Live-tweeting encouraged!

#PathTwitter



### What is Social Media?



# Do you use social media?



# Do you use social media professionally?



# Have you received any specific *training* or *guidance* on how to use social media professionally?



### Share in the chat!

- A. I don't use any social media
- B. I use social media
- C. I use social media professionally
- D. I have received specific training or guidance on how to use social media professionally



# Social Media for Pathologists

- Facebook
  - Largest social networking service (2.37+ billion active users)
  - Many active "pathology" groups
- Instagram
  - Photo sharing network
  - Owned by Facebook
- Twitter
  - Social media platform where users post short messages ("tweets") limited to 280 characters
  - You can include pictures, links, and hashtags (#)



WUSM Pathology & Immunology @wusm\_pathology · Aug 27



### Twitter is for ... sharing information

- Tweets can share images and links
- Can follow the latest research and updates
- Easy way to post educational tidbits
- Promote your own work
- Connect with others interested in the same topics





### What's a Tweetorial?

## Perspective

### Why Is a Cow? Curiosity, Tweetorials, and the Return to Why

Anthony C. Breu, M.D.

September 19, 2019

N Engl J Med 2019; 381:1097-1098

DOI: 10.1056/NEJMp1906790



Tweetorials have been defined in various ways, but in medical education they are most appropriately viewed as a collection of threaded tweets aimed at teaching users who engage with them.



And if they need help arriving at valid answers, Twitter offers a vast network for expert response and dialogue. This community also provides new opportunities for engagement — including online chats and journal clubs — that were unavailable in the past. Though social media sites are often seen as homes of vitriol, I have found medical Twitter to be a venue for advocacy, empowerment, and yes, curiosity.



### Twitter is for ... "live-tweeting" the meeting

- Share insights and pearls from a meeting you're attending
  - Or follow along from home
- Properly attribute (using speaker's name or @handle)
- Use a meeting-specific hashtag
  - #ACLPS2021
  - #USCAP2021



#SimplySpectacular

The Frontlines of the COVID Pandemic

.Drs. Cardona: Combating COVID at Duke .Vander Heide: Key Histologic Findings

.Fitzhugh (@DrFNA): Racial Gaps in the Pandemic

Moderators: Drs. Arnold & Furtado

CAP @Pathologists at @TheUSCAP

Live Q&A 3/18 945-1015A PT



8:06 PM · Mar 16, 2021 · Twitter Web App



### Twitter is for ... reaching many people!



@JMGardnerMD @: @aakasharmand @, @evemariecrane





: #USCAP2019!

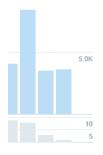
Following

Massive #pathtwitter selfie at #USCAP2019! These #pathologists are the future of #pathology.



12:41 PM - 18 Mar 2019

102 Retweets 417 Likes



ytics

Engagement rate

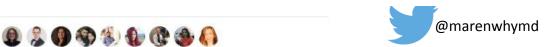
1.0%

Promote

15.0%

Promote

10.1%



### Twitter is for ... collaboration



> Arch Pathol Lab Med 2019 Dec 17[Online ahead of print]

### #EBUSTwitter: Novel Use of Social Media for Conception, Coordination, and Completion of an International, Multicenter Pathology Study

Marcos Lepe <sup>1</sup>, Pembe Oltulu <sup>1</sup>, Mariana Canepa <sup>1</sup>, Roseann I Wu <sup>1</sup>, Amy Deeken <sup>1</sup>, Deepu Alex <sup>1</sup>, Carme Dinares <sup>1</sup>, Erika E Doxtader <sup>1</sup>, Valerie A Fitzhugh <sup>1</sup>, Jean-Baptiste Gibier <sup>1</sup>, Deepali Jain <sup>1</sup>, Nafiseh Janaki <sup>1</sup>, Alexis Jelinek <sup>1</sup>, Tania Labiano <sup>1</sup>, Vincenzo L'Imperio <sup>1</sup>, Claire Michael <sup>1</sup>, Sanjay Mukhopadhyay <sup>1</sup>, Fabio Pagni <sup>1</sup>, Angel Panizo <sup>1</sup>, Lara Pijuan <sup>1</sup>, Liza M Quintana <sup>1</sup>, Sinchita Roy-Chowdhuri <sup>1</sup>, Albert Sanchez-Font <sup>1</sup>, Irene Sansano <sup>1</sup>, Jennifer Sauter <sup>1</sup>, Daniel Skipper <sup>1</sup>, Laura S Spruill <sup>1</sup>, Vanda Torous <sup>1</sup>, Jerad Michael Gardner <sup>1</sup>, Xiaoyin Sara Jiang <sup>1</sup>
Affiliations + expand

PMID: 31846366 DOI: 10.5858/arpa.2019-0297-OA



### Twitter is for ... (more!) collaboration



It was great fun & a highly collaborative process to put this together with @RaulSGonzalezMD @smlungpathguy and @Sara\_Jiang - and it all began with a tweet! #MedEd #academiclife

#### Arch Pathol Lab Med

From Gonzalez et al., "Con Finish

A Guide for Residents and #PathResidency

	Table 2.
Activity	
Discuss and finalize hypothesis and project design	Lead au senio
Submit IRB proposal	Senior a
Identify and pull cases following IRB approval	Lead au
Review cases and pick appropriate block for staining from each	Lead au
Review and verify collected data	Lead au senio
Perform staining on cases	Senior a
Perform statistical analysis	Statistic
Draft abstract	Lead at (all o
Draft manuscript	Lead au {all o
Prepare poster/platform for presentation	Lead au (all c
Revise manuscript and submit to journal	Lead au

Abbreviations: IHC, immunohistochemistry: IRB,

### Conducting a Pathology Research Study, From Start to Finish

### A Guide for Residents and Fellows

Raul S. Gonzalez, MD; Sanjay Mukhopadhyay, MD; Samson W. Fine, MD; Xiaoyin (Sara) Jiang, MD

 Context.—Many pathologists-in-training enter residency or fellowship with either no formal experience in research or with a basic science research background that may not translate well to research in the realm of diagnostic pathology, including surgical pathology, cytopathology, and clinical pathology.

Objective.—To provide a starting point and practical framework for residents or fellows who wish to conduct research in these fields.

Data Sources.—Existing literature and the pooled experience of the authors, all academic pathologists.

Conclusions.—We provide tips and tricks that trainees will find useful when planning and executing pathology research projects. A key component of successful research in diagnostic pathology is active guidance by a skilled faculty mentor, bolstered by enthusiastic, timely work by a highly motivated and dedicated trainee. We hope this advice will improve interactions between trainees and their faculty mentors and enhance the quality of research in diagnostic pathology.

(Arch Pathol Lab Med. doi: 10.5858/arpa.2019-0490-RA)



### Setting up your Twitter profile



Real name, +/- credentials

@username

Biography

Location (optional)

Also, include a real picture! (selfies are fine, you can always change it later)



### "Anatomy of a Tweet"

- Retweet (RT): shares another user's tweet to your followers
- Hashtags (#): "tag" the tweet
- Reply (@): tags another user in the tweet
- Thread:

   @ your own
   tweet to make a
   string of tweets





### Who to follow

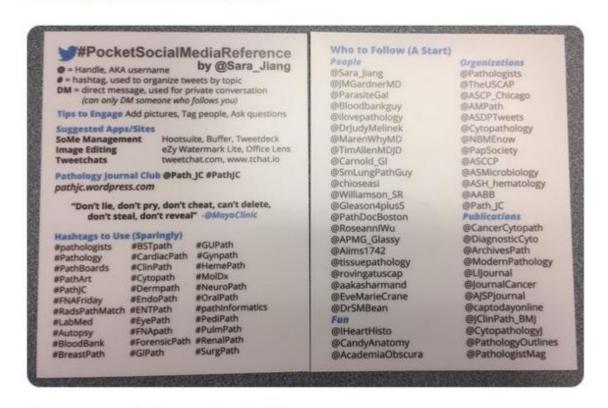
• Start with 20-30 people, organizations, journals

- Can always follow more people later
  - People you meet at conferences
  - Colleagues
  - Other medical/education professionals
  - People who follow you
- It's ok to un-follow accounts later too!





My pocket #SoMe guide, both sides! NOT a comprehensive list of who to follow, just a start! #ASCP40underForty2017



8:01 AM - Jun 19, 2017 - Twitter for iPhone



### **BEST PRACTICES FOR SOCIAL MEDIA**

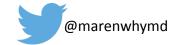


### **Avoiding Pitfalls**

- The internet never forgets
  - Assume that anything you post is forever
  - Can't edit in Twitter
  - Even "private" posts may end up shared widely



- Rule of thumb: Don't post anything you wouldn't say to your grandmother, boss, or religious leader
- Your institution has a social media policy: be familiar with it
- Don't give medical advice
- Always protect patient privacy



### **Preserving Patient Privacy**

Follow HIPAA, never post any patient identifiers

- Additional suggestions:
  - Don't post "live" cases
  - Change clinical details slightly, or omit them entirely





### **Preserving Patient Privacy**

Table 2. Guidelines for protecting patient privacy for pathologists using social media

Types of potentially identifying information	Recommendations
Date	Avoid saying, "today I saw a case of rare entity X" or "yesterday I diagnosed entity Y." Never use dates. Be intentionally vague ("I recently saw an example of").
Unusual or newsworthy circumstances	Avoid information disclosure that could allow direct association with a recent crime or accident, such as "I just received this gun-shot bowel and splenectomy from an unfortunate teen." Consider delay in posting cases that are highly unusual.
Identifying images	Avoid posting full facial images, unique tattoos, or other identifying features without explicit patient permission (ideally, a signed waiver).

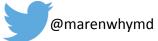
Crane EM and Gardner JM. Pathology Image-Sharing on Social Media: Recommendations for Protecting Privacy While Motivating Education. AMA Journal of Ethics. August 2016, Volume 18, Number 8: 817-825.



# Preserving (non-patient) Privacy

- Anonymous or semianonymous accounts
  - No "doxing," especially of medical students, trainees
- Your colleagues
- Your self
  - Be cognizant if locationsharing is on
  - Be cautious publicly sharing your date of birth





# Cautionary Tale & The Myth of the "Private Post"



Playing 'Price is Right'-style game, GR doctors post operating room photos online

Mar 13

#### TMZ

Doctors Investigated After Playing Surgical 'Price is Right'

Mar 14

#### The New York Times

Doctors Are Investigated After Posting Organ Photos Online as 'Price Is Right' Game

The medical residents, who are employed by Spectrum Health in Grand Rapids, Mich., asked people on Instagram to guess how much a surgically removed organ weighed.





tos of

#### LOCAL A CLICKTON

Michigan hospital social media

Mar 14



Graphic surgery pl online may violate

Mar 15

Where did these residents go wrong?





# Cautionary Tale & The Myth of the "Private Post"

### Where did these residents go wrong?

- Posting photos of inside an operating room
  - Unclear if patient was in the photo
- Potentially sharing on the same day of the procedure
- Inappropriate "joking"
- "Ick factor" in a public forum
- Relying on "protection" from privacy settings
- Inadequate faculty supervision/leadership/modeling professionalism?



# "Keep Calm and Tweet On"

### Legal and Ethical Considerations for Pathologists Using Social Media

Jerad M. Gardner, MD; Timothy C. Allen, MD, JD

(Arch Pathol Lab Med. 2019;143:75-80; doi: 10.5858/arpa.2018-0313-SA)

Taking and sharing photographs of pathology specimens is embedded into the culture of the specialty of pathology and has been for more than a century. Patient consent is not legally or ethically required to take or use deidentified photographs of pathology specimens. The pathologist who takes the photograph owns the copyright to it. Moreover, HIPAA permits public sharing of deidentified pathology photographs without patient consent, even on social media. To our knowledge, there is no case law of action taken against pathologists for sharing deidentified pathology images on social media or elsewhere. If there is any legal risk for pathologists or risk of patient harm in sharing pathology photographs, it is very small.



# Best Practices: Jokes are tricky



Replying to @McgillPathRes

I propose a rating system for pathology jokes:

G- joke for a general audience Ok to post on social media

M- joke only for a medical professional audience

Post with extreme caution

P- joke only for a pathology audience

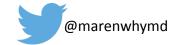
F- joke only for a forensic pathology audience

Do not post

#pathjokes

10:58 PM · Aug 18, 2019 · Twitter Web App

20 Retweets 5 Quote Tweets 133 Likes



### Best Practices: "Kindergarten rules"

- Be nice (or at least don't be mean)
- Don't share images without proper attribution
- Mayo Clinic's 12-word Social Media Policy:
  - Don't lie, don't pry
  - Don't cheat, can't delete
  - Don't steal, don't reveal





### Best Practices: Be Authentic



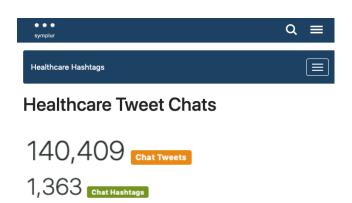


### **ADVANCED SOCIAL MEDIA**



### **Tweet Chats**

- Many tweet chats about a variety of healthcare topics
- Chat has a specific #hashtag
- Organizers select a specific hour / days
- Pathology Twitter Journal Clubs
  - #pathJC
  - #dermpathJC
  - + #hemepathJC
  - #GUPathJC



### **Trending**

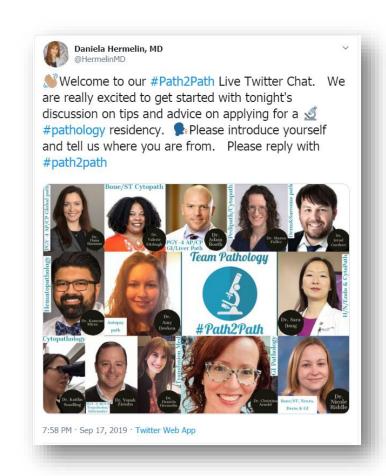
Real-time Analytics Last 30 days

- 1. #LCSM
- 2. #hcsmca
- 3. #HITsm
- 4. #WIHI
- 5. #HCLDR
- 6. #BCSM
- 7. #hpm
- 8. #MedEd
- 9. #ourD
- 10. #BTSM



### Reaching medical students: #path2path

- Online tweet chat for medical students interested in pathology
- Group of volunteers, both pathology trainees and faculty, host the chat
- Discussion follows prepared questions, as well as open questions







Top 10 by Tweets

@KMirza 89

Follow

The Numbers

Fantastic #Path2Path numbers - kudos to the entire team! special shout out to @Dr\_DR\_Cells for being the best organizer and keeper of this chat and to @HermelinDaniela for hosting yesterday! #medtwitter #pathology #match

Top 10 by Impressions

@JMGardnerMD 963.0K

ou -

32.7%

40%

27.3%

#path2path success!

3.371M president

973 vocati
319 vacticulant

1 Ang Treschiphonar
3 Ang Treschiphonar
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1 Struct

Telliter data from the aPath2Puth hashtag from Mon, August 19th 2019, 8:30PM (America)Chicago).

Symplur

973 @JMGardnerMD 235 BHermelinDaniela 66 BKMirza 430.7K @AmyHDeekenMD 319 @Pathologists 179 @JMGardnerMD 48 294.9K BAmyHDeekenMD 42 @mayocliniclabs 165 8/DrFNA 197.7K @ParasiteGal 161 PDrFNA 30 @HermelinDaniela 188.5K **BASTMH 159** Or DR Cells 27 @marenwhymd 182.5K Twitter data from the #Path2Path hashtap CKanakis 26 AmSocParasit 157 om Mon, August 19th 2019, 8:30PM to @CArnold GI 143.2K Ved, September 18th 2019, 8:30PM BLSHTM 153 marenwhymd 26 @Sara\_Jiang 123.0K @Dr\_DR\_Cells 88 @KreuterMD 18 @smlungpathguy 87.2K symplur BCArnold GI 15 **BCKanakis 81 BASTMH 62.5K** 6:37 PM - 18 Sep 2019

6:49 PM · Sep 18, 2019 · Twitter Web App

The #Path2Path Influencers

@HermelinDaniela 319

Top 10 by Mentions

### #path2path: medical student testimonials





Diagnostics Subspecialties

Inside the Lab

Outside the Lab

COVID-19

MORE Y





OUTSIDE THE LAB | Profession, Training and education



Leading medical students to pathology

Dana Razzano, Yonah C. Ziemba, Christina Arnold, Xiaoyin "Sara" Jiang, Adam Booth, Kaitlin Sundling, Valerie Fitzhugh, Nicole D. Riddle, Kamran Mirza, Jerad M. Gardner, Amy Deeken, Maren Fuller, Kalpana Reddy, Daniela Hermelin | 10/03/2020 | Longer Read



### SoMe can help get me promoted?!?

PERSPECTIVES

# More Than Likes and Tweets: Creating Social Media Portfolios for Academic Promotion and Tenure

Daniel Cabrera, MD Bryan S. Vartabedian, MD Robert J. Spinner, MD

Barbara L. Jordan, MA Lee A. Aase, BS Farris K. Timimi, MD

Journal of Graduate Medical Education, August 2017

In early 2016, the Mayo Clinic Academic Appointments and Promotions Committee began including digital and social media scholarship among the criteria considered in review of proposals for academic advancement. Here, we discuss a framework to incorporate social media scholarship into academic promotion and tenure systems.

### **BOX 1** Key Points

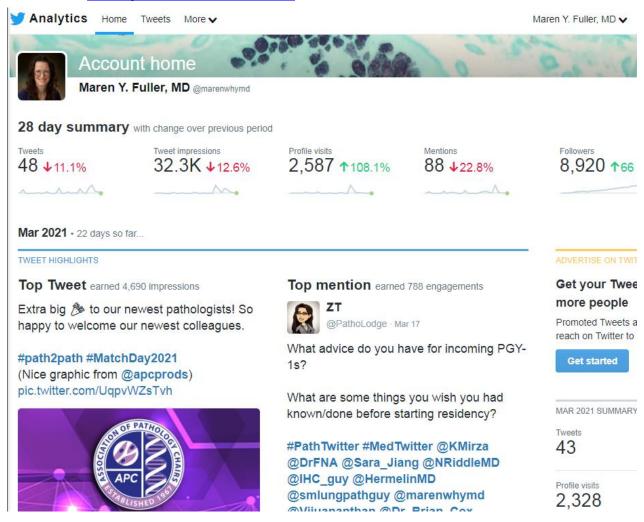
- Social media is a new space for academic medicine that has enormous possibilities for research, education, clinical care, and dissemination of health care science.
- Institutions are starting to recognize social media scholarship as significant and meritorious and to include it when an academic is being considered for promotion and tenure.
- Academics are encouraged to create and maintain social media portfolios to document the impact and quality of their digital scholarship.
- Institutions are recommended to develop clear impact grids and appraisal methods.





### **Analytics: Twitter**

<u>analytics.twitter.com</u> – free, one time activation





### **Analytics: Symplur**

- Healthcare Hashtags Project
  - Free, open platform
  - For patient advocates, caregivers, doctors, and other providers
- Includes Tweet Chats, conference hashtags, disease-specific hashtags, and more

```
The Community by the Numbers

2,000,000,000+ Tweets

20,249 Hashtags

16,972 Topics

6,578 Contributors
```

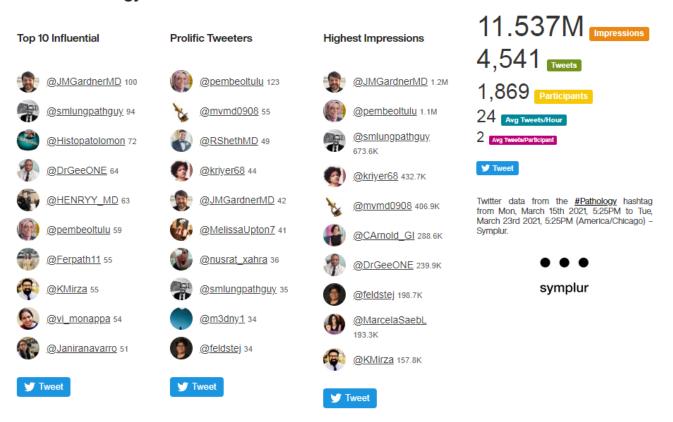


### **Analytics: Symplur**

The Numbers

Home / Healthcare Hashtags / #Pathology / Analytics

### The #Pathology Influencers



Top 10 Influencers is determined by the SymplurRank algorithm.



# DISCUSSION / COMMENTS / QUESTIONS

