Computer Support

Copath Support Team

To contact the Copath Support team about a clinical or Copath issue please call or email. The team is available from 7:30am to 5:00 pm, Monday through Friday.

CoPath Support Contact Information (https://pathology.wustl.edu/wp-content/uploads/2020/03/Copath-Information.jpg)

You can also use the Online Form below to submit an issue: https://path.wustl.edu/copathsupport

For all critical calls, an analyst will be carrying a pager 24 hours a day/7 days a week. 314-360-2311

Desktop and Zoom Support

For any issues related to desktop computers or Zoom support please contact WU IT: 314-933-3333.

BLIS and Clinical Desktop

To reset BLIS and Clinical Desktop passwords you may log a call with the BJC IS helpDesk by phone or email.

Phone: 314-362-4700
Email: is_cscis_csc@bjc.org

Library reference desk for help with OVID passwords

Information Services and Training division

Phone: 314-362-7075
Email: reference@medicine.wustl.edu